

## Chalet Le Pînpiolé Sixt Fer à Cheval, France

Ski chalet rental in the Grand Massif

### **CHALET LE PINPIOLET BOOKING TERMS AND CONDITIONS**

**These booking conditions represent part of the terms and conditions of any contract between the property owners (herein after defined as 'Owners'), the guests named and the Party Leader signing the booking form. By signing the booking form you accept that you have read, understood and agree to be bound by the terms and conditions of this contract. Please read these carefully, they exist for your protection as well as ours.**

1. Booking periods are Saturday/Sunday to Saturday/Sunday. Arrival between **16.00 – 20.00** and departure before **10.00**.
2. A 25% deposit is required (100% if within 8 weeks of the start of your holiday) before confirmation of your booking can be given. If you have to cancel, your deposit will be forfeited if we are unable to let the accommodation.
3. A refundable damage and security deposit of €400 / £350 will be payable with the final payment. This deposit will be returned within two weeks, following your departure from the chalet. All breakages, losses or damage and extra costs or charges (for example any additional cleaning we feel is required) will be deducted from the deposit. Should the damage and security deposit be insufficient to meet such costs or liabilities, any additional amount is payable by the person signing the booking form.
4. The balance of the final invoice (the remaining 75% of the rent, the €400 / £350 refundable damage and security deposit) is required to be paid no later than 8 weeks prior to arrival at the chalet and if booking is made within this 8 week period, the full payment is required to confirm reservation. If payment is not received by the due date, we reserve the right to cancel the reservation without further notice, retaining the deposit and the right to levy cancellation charges. Payment must be made by cheque or bank transfer.
5. Prices include use of the self-catering chalet, its contents and grounds, water, electricity, heating, wood for the fire, bed linen and towels.
6. On departure, guests are asked to leave the property as clean and tidy as they have found it. Please take all rubbish to the local dustbins. The cost for any additional cleaning we feel is required will be deducted from the damage and security deposit.
7. Guests further agree not to use the Property for any commercial purpose, including subletting the Property. You are responsible to the Owner for the actual costs of any breakage or damage in or to the Property - along with any additional costs that may result - which are caused by you and/or any members of your holiday rental party, and the Owner can invoice you to cover any such costs.
8. “Chalet *Le Pînpiolé*” is a no smoking house. Please respect our home and other guests by not smoking in the house.

9. No compensation will be paid where anything occurs beyond the control of the owners (anything unusual, unforeseeable or beyond our control, the consequences of which could not have been avoided with the exercise of all due care and attention).

**You are strongly advised to arrange holiday and health insurance and to bring a valid EHIC (European Health Insurance Card, available from your Post Office in UK) with you.**

10. Guests must be medically able to participate in the trip and have made their own insurance arrangements.
11. In the unlikely event that you are dissatisfied, please contact us as soon as possible, thereby allowing the complaint to be dealt with at the earliest opportunity. Guests are fully responsible for any damage and/or losses to the owners' property and belongings and undertake to inform the owners immediately of any such damage, the cost of which will be charged to the person signing the booking form, or deducted from the damage deposit.
12. We reserve the right, without refund, to terminate any booking if the names or numbers of guests staying differ from those declared on the booking form. No assignment, subletting or changes to the details on the booking form are allowed without express approval and consent of the owners. Parking caravans at the property is not permitted.
13. Please note that if you later wish to change your booking dates, a new Booking Form must be completed and acknowledged before the new booking is valid.

Thank you for reading these Booking Conditions. We hope you will have an enjoyable stay and an excellent holiday.